HELP FOR FIRE EVACUÉES

CALL CENTER
Residents who are affected by the McKenzie/Holiday Farm Fire who have inquiries may call Lane County’s non-emergency call center at (541) 682-3977 between 7:00 a.m. – 10:00 p.m. After-hours calls will be transferred to the Sheriff’s Office non-emergency phone line.

MEDICAL NEEDS

Occupy Medical: Staff have been doing rounds for people put in hotels by Red Cross or flagged with need.

White Bird Medical Clinic: Offering appointments by telehealth and providing limited onsite care for patients without computer or smartphone access. Call (541) 484-4800.

Oregon Health Plan (OHP) members: You can get your prescriptions and medical equipment replaced. Call (800) 273-0557.

Pacific Source Members: Resources and support that address basic needs (e.g., shelter, air purifiers, food, and clothing) may be available. Call (888) 970-2507.

RELIEF & SUPPLIES
The Holiday Farm Fire Relief site is no longer at Silke Field. It is currently located at the:

Masonic lodge
2777 Martin Luther King Jr. Blvd
Eugene, OR 97401
8 am – 8 pm, 7 days/week
(across the street from Autzen Stadium)

Items that may be available are:
- Food
- Home goods
- Cooking utensils
- Clothes
- Camping gear
- Pet food
- Hygiene supplies
- First aid supplies

SHELTER & EVACUATION SITES
The Red Cross is available to offer shelter and resources to those who have been impacted by the Holiday Farm Fires. Call (888) 680-1455 or (503) 284-1234.
Food Pantries

Food for Lane County for current locations and hours at (541) 343-2822.

A typical visit to a pantry will provide a three to five day supply of nutritionally balanced groceries.

You can send a proxy to a pantry to pick up food on their behalf. You will not be asked to provide ID, a Social Security number, or proof of income to get food.

You can still visit a pantry even if you are receiving other benefits, such as food stamps or WIC.

Financial Assistance

CCS Springfield Community Service Center:
1025 G Street, M-F, 8 am – 3 pm
Call (541) 345-3628, ext 326
www.ccslc.org

Oregon Community Credit Union:
Fire Support for members
Call (541) 687-2347
www.myoccu.org/fire-support

SECO Community Credit Union:
Wildfire assistance for members
Call (800) 445-4483
www.selco.org/wildfire-assistance

Counseling

Center for Community Counseling has geared up to provide short term counseling for those impacted by the wildfires. They will waive the fees for these sessions.
Call (541) 344-0620 or visit www.ccc.eugene.org

Holiday Farm Fire Stress-Support Resources:
Emotional Support: (800) 923-HELP (4357)
Disaster Stress: (800) 985-5990 or text TalkWithUs to 66746
Available 24 hours/day, 7 days/week

In-Person Crisis Support: The Graduate Hotel, 66 E. 6th Ave., Eugene
M-F, 10 am – 1 pm & 2 pm – 5 pm

The Child Center’s Crisis Response Program is available 24/7 at for families with children & youth experiencing mental or behavioral health crises in Lane County.
Call (888) 989-9990 or visit www.thechildcenter.org/press-releases

White Bird Clinic’s 24/7 Crisis Services program is available 24/7 for all Lane County residents. Trained counselors have a deep ability to empathize with clients, as well as extensive knowledge of local resources that are appropriate to provide ongoing care.
Call (541) 687-4000 or visit www.whitebirdclinic.org/crisis