

# HELP FOR FIRE EVACUEES



## CALL CENTER

Residents who are affected by the McKenzie/Holiday Farm Fire who have inquiries may call Lane County's non-emergency call center at **(541) 682-3977** between 7:00 a.m. – 10:00 p.m. After-hours calls will be transferred to the Sheriff's Office non-emergency phone line.

## MEDICAL NEEDS

**Occupy Medical:** Staff have been doing rounds for people put in hotels by Red Cross or flagged with need.

**White Bird Medical Clinic:** Offering appointments by telehealth and providing limited onsite care for patients without computer or smartphone access.

**Call (541) 484-4800.**

**Oregon Health Plan (OHP) members:** You can get your prescriptions and medical equipment replaced. **Call (800) 273-0557.**

**Pacific Source Members:** Resources and support that address basic needs (e.g., shelter, air purifiers, food, and clothing) may be available. **Call (888) 970-2507.**

## RELIEF & SUPPLIES

The Holiday Farm Fire Relief site is no longer at Silke Field. It is currently located at the:



### Masonic lodge

**2777 Martin Luther King Jr. Blvd  
Eugene, OR 97401**

8 am – 8 pm, 7 days/week

*(across the street from Autzen Stadium)*

### Items that may be available are:

- Food
- Home goods
- Cooking utensils
- Clothes
- Camping gear
- Pet food
- Hygiene supplies
- First aid supplies



## SHELTER & EVACUATION SITES

The Red Cross is available to offer shelter and resources to those who have been impacted by the Holiday Farm Fires. **Call (888) 680-1455 or (503) 284-1234.**

## **FOOD PANTRIES**

Call *Food for Lane County* for current locations and hours at **(541) 343-2822**.

A typical visit to a pantry will provide a three to five day supply of nutritionally balanced groceries.

You can send a proxy to a pantry to pick up food on their behalf. You will not be asked to provide ID, a Social Security number, or proof of income to get food.

You can still visit a pantry even if you are receiving other benefits, such as food stamps or WIC.

## **FINANCIAL ASSISTANCE**

### **CCS Springfield Community Service Center:**

1025 G Street, M-F, 8 am – 3 pm

Call (541) 345-3628, ext 326

[www.ccslc.org](http://www.ccslc.org)

### **Oregon Community Credit Union:**

Fire Support for members

Call (541) 687-2347

[www.myoccu.org/fire-support](http://www.myoccu.org/fire-support)

### **SELCO Community Credit Union:**

Wildfire assistance for members

Call (800) 445-4483

[www.selco.org/wildfire-assistance](http://www.selco.org/wildfire-assistance)

## **COUNSELING**

**Center for Community Counseling** has geared up to provide short term counseling for those impacted by the wildfires. They will waive the fees for these sessions.

**Call (541) 344-0620** or visit [www.ccc.eugene.org](http://www.ccc.eugene.org)

### **Holiday Farm Fire Stress-Support Resources:**

Emotional Support: **(800) 923-HELP (4357)**

Disaster Stress: **(800) 985-5990** or text TalkWithUs to 66746

*Available 24 hours/day, 7 days/week*

**In-Person Crisis Support:** The Graduate Hotel, 66 E. 6th Ave., Eugene

M-F, 10 am – 1 pm & 2 pm – 5 pm

**The Child Center's Crisis Response Program** is available 24/7 at for families with children & youth experiencing mental or behavioral health crises in Lane County.

**Call (888) 989-9990** or visit [www.thechildcenter.org/press-releases](http://www.thechildcenter.org/press-releases)

**White Bird Clinic's 24/7 Crisis Services program** is available 24/7 for all Lane County residents. Trained counselors have a deep ability to empathize with clients, as well as extensive knowledge of local resources that are appropriate to provide ongoing care.

**Call (541) 687-4000** or visit [www.whitebirdclinic.org/crisis](http://www.whitebirdclinic.org/crisis)